

Tickets for Kids Charities
Agency Partner Main Contact
Suggested Characteristics

The main contact is the agency staff person who will be the primary contact with Tickets for Kids Charities, requesting and reporting on tickets, as well as receiving and responding to communications from our office.

As your agency considers which staff member will be selected to take on the responsibilities of serving as the main contact to TFK, we share these thoughts with you:

TFK prefers that the main contact role be filled by a permanent member of your staff. While we can't prevent staff departures, we do ask that when possible, the main contact fulfill that role for at least a year. This results in a stronger partnership with Tickets for Kids and a better understanding by us of your agency and the needs of the kids that you serve.

Some characteristics that this individual should have are:

- Authority to make decisions and choices about field trips
- Attention to detail
- Communication skills- willing to share feedback (quotes and pictures) with TFK
- Tech savvy
- Ability to respond quickly during business hours to TFK communications
- Passion for serving children